Appendix 3

ETUI Education

QIS - Quality Improvement System

Follow-up questionnaire

Instructions:
This follow-up questionnaire provides an opportunity to gather your views on the impact of the training organised by ETUI in which you participated six months ago. The questionnaire focuses on the workplace application of what you learnt in the training and on opportunities and constraints that prevail within your trade union organisation.
You are invited to consider the training activity and its specific application. You can consult the timetable and training resources made available to you. Please be open and sincere in your answers. For more information you can contact ETUI-Education here: ________ (to be specified) ________.
Thank you for taking the time to answer this questionnaire.

Identification:
Training name/ETUI Network: )
Dates: ) pre-filled by the QIS when generating the questionnaire.
Location: )
Gender: M / F / Other ____________
Age: 20-35; 35-50; 50+
Nationality:
Trade Union organisation1:

Application of learning

In your view:
1. To what extent has your trade union practice improved as a result of your participation in the training? 1 2 3 4 5 6
[Provide concrete examples: ___________________________________________]

2. After the training, did you use the documentation available to you? 1 2 3 4 5 6

3. After the training, have you used the networking opportunities with other participants and experts-speakers? 1 2 3 4 5 6

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1 Specify the country and whether the organisation is ‘national’, a ‘confederation’, or a ‘European federation’.
4. Have you undertaken new activities following the training?
   [Provide concrete examples: ________________________________]

5. What were the main factors that enabled you to apply what you have learnt during the training?
   - specific need for my job: Yes / No
   - strategic priority of your organisation: Yes / No
   - support from your superiors: Yes / No
   - sufficient authority to apply your new ideas: Yes / No
   - Other: ________________________________

6. What prevented you from applying what you have learnt during the training?
   - no specific need for my job: Yes / No
   - acquired competencies were not a priority for my organisation: Yes / No
   - lack of support from my supervisors: Yes / No
   - no opportunity to apply new ideas: Yes / No
   - Other: ________________________________

Impact on your organisation

In your view:

7. Has the performance or results of your team or organisation improved as a result of your participation in the training? 1 2 3 4 5 6

8. Which part(s) of the content of the training programme has had an impact on your work and resulted in significant change/s?
   [Provide concrete examples: ________________________________]

9. Do you consider that your participation in the training was a good decision for your organisation? 1 2 3 4 5 6

10. Would you recommend that someone else in your organisation participate in a similar ETUI training in the future? 1 2 3 4 5 6

11. What were the most interesting and/or useful training topics for your union activity?
    Provide detail: __________________________________________

12. Which parts of the training were least interesting and/or useful for your union activity?
    Provide detail: __________________________________________

13. Would you like to make any other comment?
    ________________________________________________________