

Occupational Health & Safety Considerations

The platform economy in Europe – Results from the second ETUI Internet and Platform Work Survey

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1. Nature of the OSH risks in Internet & Platform Work

	Type of Activity	Physical Risks	Psychological Risks
Online Platform Work	Remote click work Remote professional work	Ergonomic Risks (e.g., MSDs) Risks with screens/displays	PSR (e.g., isolation, stress)
On Location Platform Work	On-location work Transport Delivery	“Traditional” risks of the tasks performed (e.g., road risks, use of chemicals etc)	PSR (e.g., isolation, stress)
Online Internet Work	Influencer Renting	Ergonomic Risks (e.g., MSDs) Risks with screens/displays	PSR (e.g., isolation, cyberbullying)
On Location Platform Work	Sell self-made products online Sell or re-sell other products online	“Traditional” risks of the tasks performed (e.g., Potters using oven for their creation or carrying heavy load in their workshops)	PSR (e.g., isolation, stress)

The risks that workers are exposed to during their Internet or Platform Work interact with the “main occupation”/other tasks. These risks are either “piling up” (layering) or adding new risks (“puzzle”)

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2. Prevention of the OSH risks in Internet & Platform Work

Internet Work: Worker
Not Internet Work: **Not** Worker
20% Worker

Internet Work: Worker
Not Internet Work: Worker
100% Worker

Internet Work: **Not** worker
Not Internet Work: **Not** worker
0% Worker (100% Self Employed)

Internet Work: **Not** Worker
Not Internet Work: Worker
80% Worker



0% Worker
Outside of the
scope of
Dir. 89/391/EEC
Responsible for
your own risks

20% Worker
should benefit
from prevention
provided by
labour platform

80% Worker **should**
benefit from prevention
provided by “other
employment”
Maybe indirect
protection for the
Internet work

100% Worker **should**
benefit from prevention
provided both
employers (Direct
protection for all
activities)

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3. “Reality Check”

What is the likelihood of internet & platform workers to benefit from adequate prevention for their activities when they are considered as worker (art.3 Dir. 89/391/EEC)?

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- Risks which might lead to a work accident: Yes
- Risks which might lead to an occupational disease: No

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4. Future/ Follow up research

- Improving health and safety prevention for self-employed people
- Question/Issue of the prevention and compensation of risks when there are multiple occupations or a succession of jobs leading to a fragmentation of the causality link/liability of the employer
- Issue of providing adequate and effective prevention of risks for remote work

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Thank you !



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